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## Biographies

**Jose Arturo Garza-Reyes** is a Professor of Operations Management and Head of the Centre for Supply Chain Improvement at the College of Business, Law and Social Sciences, University of Derby, UK. He is actively involved in industrial projects where he combines his knowledge, expertise and industrial experience in operations management to help organisations achieve excellence in their internal functions and supply chains. He has also led and managed international research projects funded by the British Academy, British Council and Mexico's National Council of Science and Technology (CONACYT). As a leading academic, he has published over 100 articles in leading scientific journals, international conferences and four books in the areas of operations management and innovation, manufacturing performance measurement and quality management systems. Areas of expertise and interest for Professor Garza-Reyes include general aspects of operations and manufacturing management, business excellence, quality improvement, and performance measurement. He is a Chartered Engineer (CEng), a certified Six Sigma-Green Belt, and has over eight years of industrial experience working as Production Manager, Production Engineer and Operations Manager for several international and local companies in both the UK and Mexico. He is also a fellow member of the Higher Education Academy (FHEA) and a member of the Institution of Engineering Technology (MIET).

**Sarita Tangkeow** is a postgraduate student in Supply Chain and Logistics Management from the University of Warwick, UK. She is also a Supply Chain Management student who has obtained a bachelor degree from Sirindhorn International Institute of Technology at Thammasat University, Thailand, with second honour. Her area of interest centres on the management of supply chains, with special interest on the application of lean principles, approaches and tools to improve their performance. Her master project consisted in exploring the application of lean manufacturing in Thai transport and logistics sector.

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**Simon Peter Nadeem** is a PhD candidate at the University of Derby and have been teaching at university level since 2013. He has earned his Executive MBA from Preston University and an MBA from American University of Central Asia and is now pursuing PhD with focus on Circular Economy and Logistics & Supply Chain Management.